



Online Banking First Time User Instructions

1. Visit our website at <http://www.texasfirstbank.com> and locate the **Online Banking** menu on the left side of the page.
2. Choose your Banking Center from the pulldown list then click the **Continue** button. If you don't select the appropriate banking center then your Login ID may not work!

★ ONLINE BANKING ★

I opened my Account at:

Texas City

Select your banking center and click continue. You will enter your user ID and password on the following page.

CONTINUE

3. Type in your Login ID and check the **First Time User** box then click the **Login** button.

Login ID: techsupport

Password:

Login Help

Forgot Password?

First Time User?

4. You will be required to get a Secure Access Code which allows our website to verify that you are the account owner. An 8-digit Secure Code will be sent to you by phone or by email. The code is *one time use and must be entered within 15 minutes*.

✓ Login Select Delivery Enter Access Code Register Computer

You are Required to Register this Computer

For your online security, we require you to register each computer you use to access our online banking services. Either your computer has not yet been registered or your registration has expired. Please choose where you would like us to deliver your Secure Access Code from your contact preferences below. You will be required to enter the delivered access code on the next page and will then be prompted to register your computer.

I already have a Secure Access Code

(409) 948 - 1993

(409) 948 - 3005

techsupport@texasfirstbank.com

Continue Help

Secure Access Code delivery generally takes less than a few minutes, depending on contact channel. However, during times of high system usage, delivery may take longer.



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- When you receive your 8-digit secure code, type it in to the Secure Access Code field and click Continue.

- You will then be presented with a legal disclosure. Please review terms then scroll down and click **I Accept** to continue.
- Set up your user profile. Fill out your profile information and click **Create Profile**.
- Next, you will be asked to create your password. Type your password in the **New Password** box and repeat the password in the **Confirm Password** box. Click on **Submit Password Change** to finish.
- Now you're ready to bank online! The next time you login, you will be asked to get a new Secure Code to register the computer. This will allow the site to recognize your computer on future visits and avoid asking you to get a Secure Access code.

If you need further log-in assistance or have transaction questions, please call the Bookkeeping Department at (409) 948-1993.

Texas First Bank Internet Privacy Policy

Visitors to this bank Website remain anonymous. We do not collect identifying information about visitors to our site. We may use standard software to collect non-identifying information about or visitors, such as: Date and time our site was accessed; IP address (A numeric address given to servers connected to the Internet); Web browser used; City, State, and Country. The bank uses this information to create summary statistics and to determine the level of interest in information available on our site. Visitors may elect to provide us with personal information via E-mail, online registration forms, or our guest book. This information is used internally, as appropriate, to handle the sender's request. It is not disseminated or sold to other organizations. Some areas of our Website may use a "cookie" temporarily stored on the visitor's computer to allow the web server to log the pages you use within the site and to know if you have visited the site before.