

Here is a quick guide to adjusting browser settings to minimize conflicts with the CheckFree Bill Pay system.

Windows

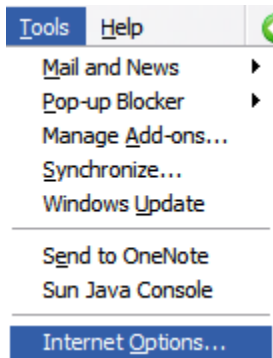
Internet Explorer

The default cookie settings in Internet Explorer should not prohibit an end users access into the Bill Pay System. If a user has adjusted their cookie settings to be more aggressive in its acceptance of cookies have the end user add the following sites to its Always Allow Exceptions List.

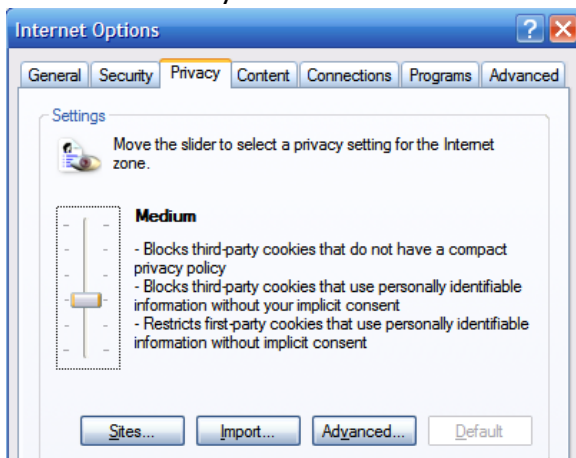
Financial Institution Online URL (Once user is logged in)
CheckFree server address "**billpay1.pscufs.com**".

IE 6

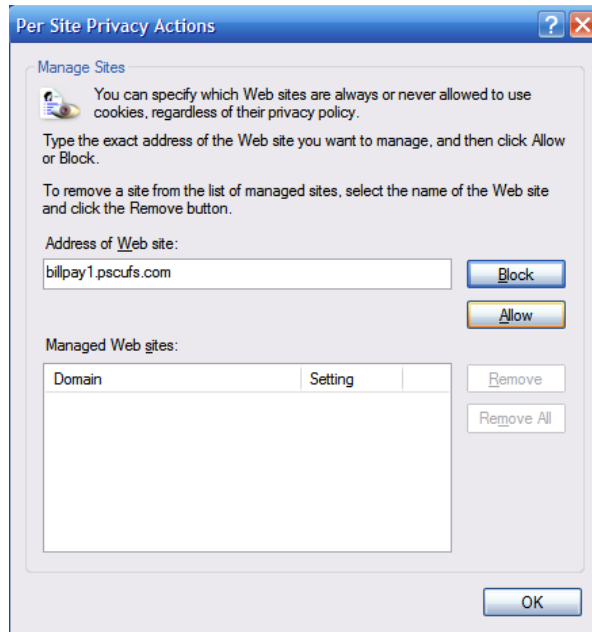
1. From Internet Explorer, select the Tools > Internet Options Menu.



2. Select the Privacy Tab.



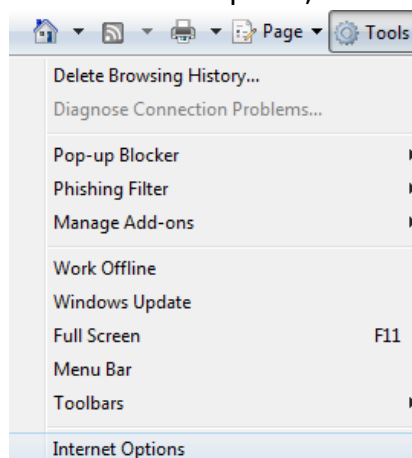
3. Click the Sites button.



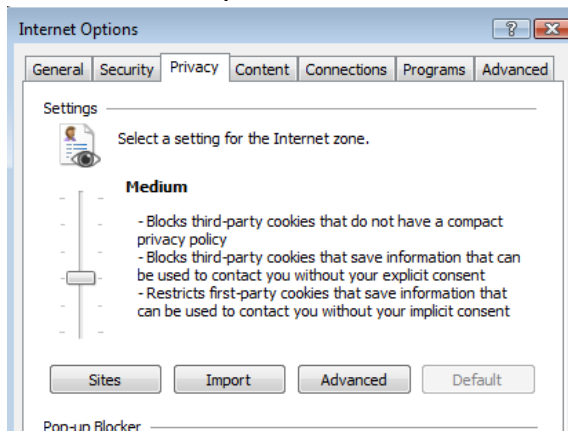
4. Type in **billpay1.pscufs.com**
5. Click Allow
6. Do the same for the Financial Institution's Online URL.
7. Click Ok
8. Click Apply, and then Ok.
9. You should now be ready to log into the Financial Institution site and access bill pay.

IE 7

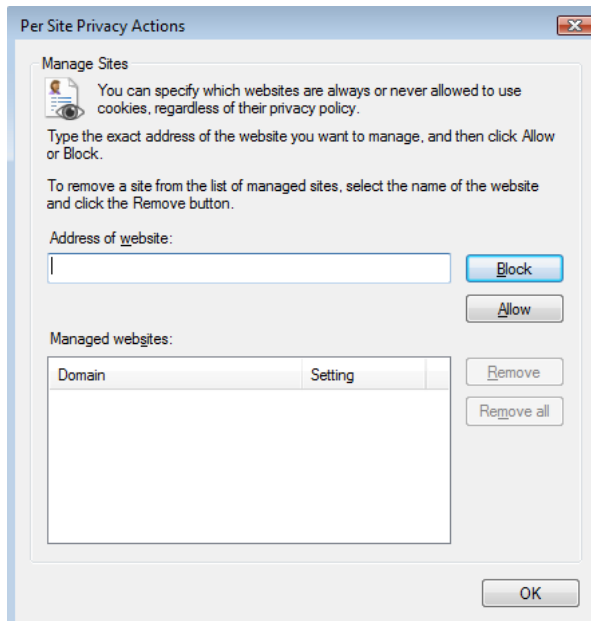
1. From Internet Explorer, select the Tools > Internet Options Menu.



2. Select the Privacy Tab.



3. Click the Sites button.

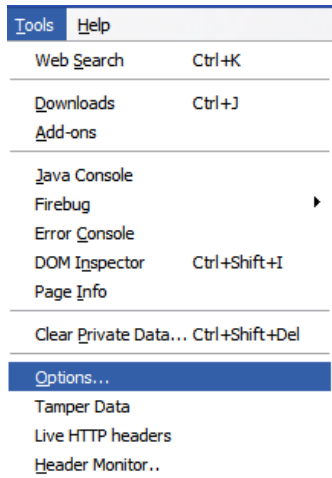


4. Type in **billpay1.pscufs.com**
5. Click Allow.
6. Do the same for the Financial Institution's Online URL.
7. Click Ok.
8. Click Apply, and then Ok.
9. You should now be ready to log into the Financial Institution site and access bill pay.

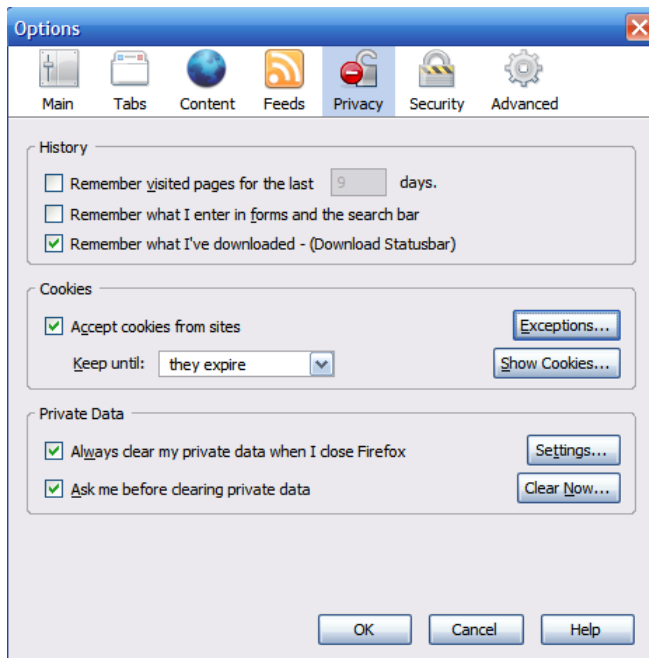
Firefox 2.x

The default cookie settings in Firefox 2.0 should not prohibit an end users access into the Bill Pay System. If a user has adjusted their cookie settings to be more aggressive in its acceptance of cookies have the end user add the following sites to its Always Allow Exceptions List.

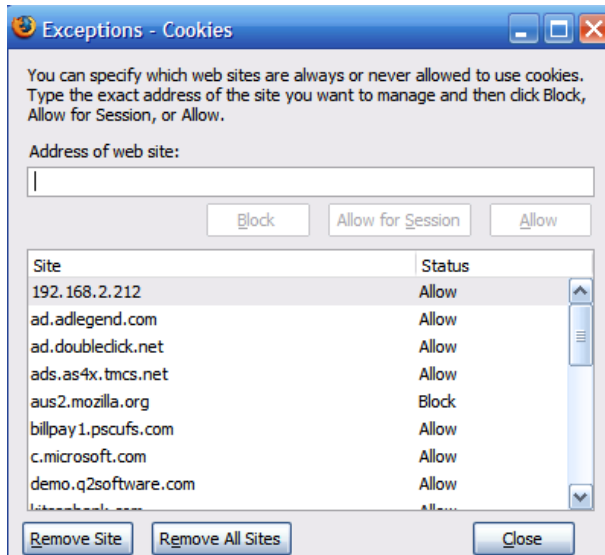
1. Launch Firefox
2. Click the Tools menu and select Options



3. Click the Privacy Menu



4. Click the Exceptions button;
 - add the Financial Institution Online Address
 - add the CheckFree server address **billpay1.pscufs.com**



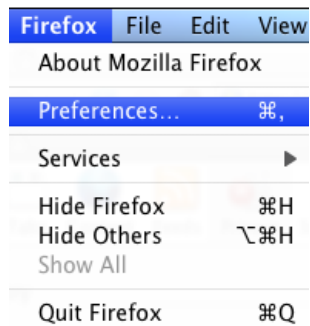
5. Click the Close button at the Bottom of the Exceptions – Cookies window
6. Click the Ok button on the Options Window.
7. You should now be ready to log into the Financial Institution site and access bill pay.

Mac OS X

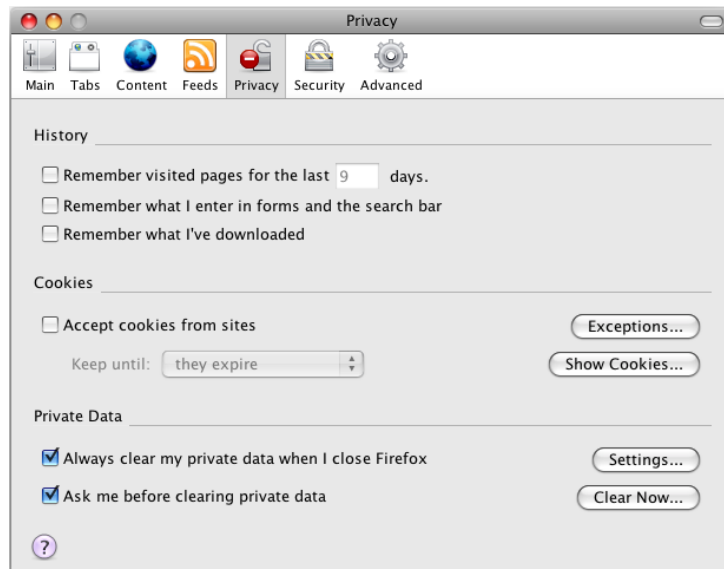
Firefox 2.x

Firefox installs with default cookie handling that should allow access into the bill pay system. If a customer experiences problems walk them through the following steps to resolve.

1. Launch Firefox
2. Click the Firefox menu and select preferences

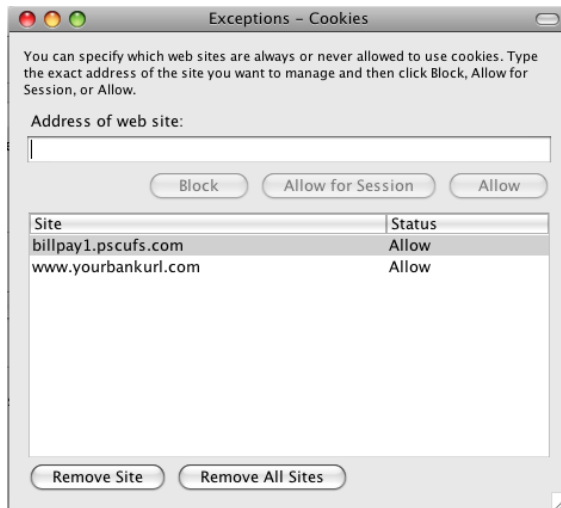


3. Click the Privacy Menu



4. Click the Exceptions button;
- add the Financial Institution Online Address

- add the CheckFree server address "**billpay1.pscufs.com**".



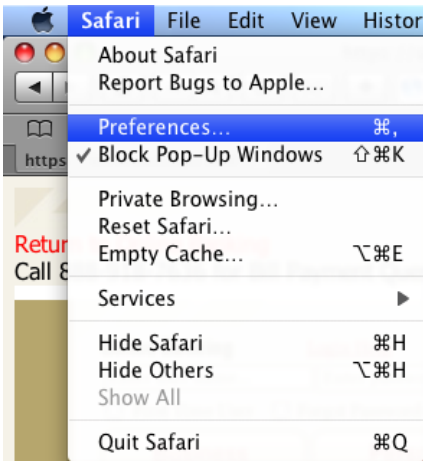
5. Click the Close icon at the top of the Exceptions – Cookies window
6. Click the Close Icon at the top of Preferences Window.
7. You should now be ready to log into the Financial Institution site and access bill pay.

Safari 1.3/2.0

Safari ships with its cookie preferences to accept ***only from sites you navigate to*** (originating sites). The Bill Pay system is a different URL from the Online Banking. If the default Safari cookie setting is not changed the CheckFree Cookies can not to be set and leads to failure in loading the CheckFree interface.

If a Safari user is having difficulty getting the Bill Pay site to load once they click the Bill pay link from the online banking have the user go through the following steps.

1. Launch Safari
2. Click the Safari menu on the Application bar, select preferences.



3. Change the Accept Cookies setting to Always.



If a user expresses concerns over accepting all cookies, given it will accept from all sites they browse to, explain that this is a limitation of the Safari browser. Firefox for MAC OS X allows for an exception list while maintaining a stricter acceptance of cookies from sites the user browses. Suggest they move to using Firefox for their Online Banking.

Q2 has filed an issue with Apple on including the use of Exception list with respect to the allowance of Cookies in the browser. We will update this doc when the issue has been resolved.